Leading UK based Business Process Outsourcing Company – Employee Self-Service Portal

The Challenge

Leading UK based Business Process Outsourcing £3 billion company with over 40,000 employees providing products and services to the Government and Public Sector companies in the UK. In order to manage its large employee base and to reduce costs of back-office functions servicing its employees The Company required an Employee portal that would meet most of the routine requirements. The portal was also required to integrate with its back office SAP applications.

The Solution

Terastone designed and developed a comprehensive desktop solution that catered to all routine employee requirements such as timesheet entry, expense booking and leave management.

The portal solution was developed using mySAP tools and platform to ensure a smooth integration to back office SAP modules and protect the application from changes in the Back-office systems

Benefits

Some of the key benefits from the application were as follows:
- The project was delivered on time and within budget
- There was a saving of over 50% in employee time spent in monthly filling n of various forms
- The technology enabled the Company to expand the reach of its systems to employees all over UK, this was specially beneficial to employees working off-site